

CRESST

Conflict

Resolution

Education in

Sheffield

Schools

Training

"The ability to resolve conflict peacefully is fundamental to survival as never before ... it is difficult to argue that there are more important things that children need to learn."

Cremin, 2002



"Conflict resolution has taught me to be tolerant of other people's feelings"

Y6 Wharnccliffe Side



"I've learnt to calm down in conflict and listen to people"



"It's made a lot of difference to me, because when I fall out with somebody I always sort it out"



"I'VE LEARNT NOT TO TAKE OUT MY ANGER ON OTHER PEOPLE"

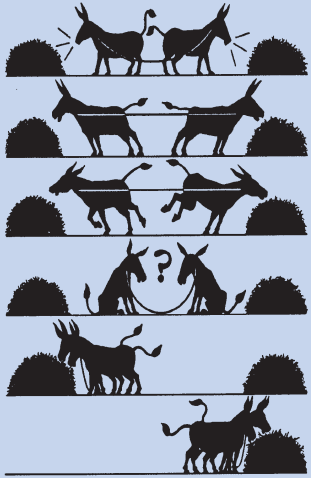
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CRESST has been working hard in over **12 Sheffield schools** to educate staff and pupils in non-violent conflict resolution. That adds up to **800 pupils practising conflict resolution, 150 trained peer mediators** helping their fellow pupils resolve their own disputes and **over 220 teachers** learning conflict resolution skills.

“Conflict isn’t just an issue for pupils with challenging behaviour – we can all learn new ways of managing conflict and communicating better.”



Staff Training

A whole day training in conflict resolution and mediation.

Wednesday 24th May at Scotia Works, next door to The Leadmill nightclub. Cost £20

Contact Cheryl or Kiri
on **0114 241 2745**
or email on
admin@cresst.org.uk

“I appreciated the mixture of practical ideas and time for reflection”

Teacher at Halfway Junior School

“Enjoyed this workshop very much. Will use the ideas learnt today”

Parson Cross Y4 teacher

“Thank you – a very thought-provoking session”

Wharncliffe Side teacher

“Would be good if all staff could do this course”

Waltheof teacher

CRESST

What is mediation?

Mediation is a simple, formal process that helps people in conflict find a way of settling their differences in a safe environment.

Peer mediation schemes enable children and young people to help their fellow students make schools happier and safer places.

Alex Tennant of Humanitas Research, **CRESST's** external

evaluator, commented on the Fir Vale Mediation Service:

“Mediation has worked well for many pupils, and several minor conflicts which had the potential to escalate into major disturbances had been nipped in the bud. In general, there have been big improvements in the Year 8 group, specifically less conflict.”

Do you already have a Peer Mediation service at your school?

Please let **CRESST** know.

We’re supporting a network of Peer Mediation services in Sheffield. We’ll add you to our mailing list and keep you informed of the latest news, views and events. Can we help support your service? Let us know if you need any further training or other assistance.

Call CRESST for staff training, workshops for pupils, consultations 0114 241 2745